



Directory of Services

Dear Guest!

Welcome to the Ambra Hotel ****!

With this handout about our services we would like to make your stay as memorable and comfortable as possible.

We wish you a pleasant time in Budapest and a pleasant stay in our hotel!

The Management

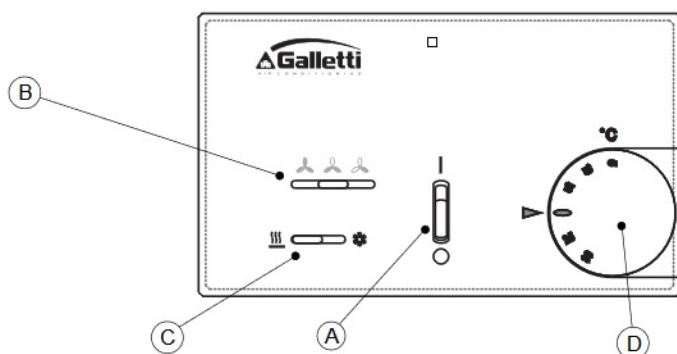
AIR CONDITIONING / HEATING:

Air Conditioning

All of the hotel rooms are equipped with Air conditioning to make the hot summer days more comfortable for you.

The Air-Conditioning system is turned off during the winter time.

How to operate the Air-Conditioning system's control panel

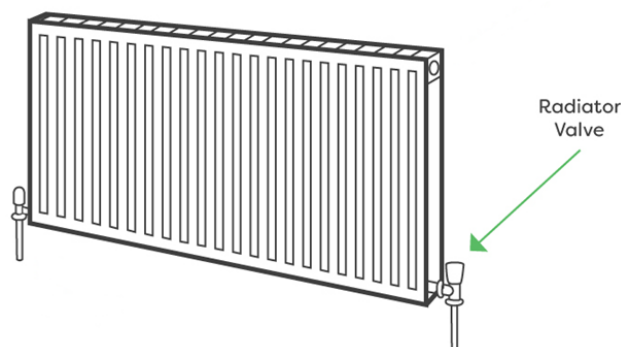


"A" - On / Off Switch		"B" - Fan Speed selector switch		"C" - Mode selector		"D" - Thermostat
I	Turn On	0	Stop		Cooling	Counterclockwise - Minimum temperature - 5 C
0	Turn Off		Maximum Speed		Ventilation	Clockwise - Maximum temperature 30 C
			Average Speed			
			Minimum Speed			

Heating

During the freezing winter the heating is provided by the radiators.

For adjusting the comfortable temperature you can use the radiator valve:



Maximum Temperature:

Turn the valve counter clockwise

Minimum Temperature / Turn Off:

Turn the valve clockwise

**BABY BED:**

Baby bed is available free of charge upon request.
Please contact the Reception, please dial: ☎ 0.

BABY EQUIPMENT:

The hotel provides the following baby equipment upon request:
Diaper changing pad, baby bath tub, potty chair, toilet training seat
Please contact the Reception in person or on the phone, dial: ☎ 0.

BANK, ATM:

There are several ATM machines and banks nearby, the nearest ones are located:
1075 Budapest, Wesselényi u. 20-22., 450 meters from the hotel, approx. 6 minutes walking
1075 Budapest, Károlyi krt. 25, 650 meters from the hotel, approx. 9 minutes walking
The nearest bank is at this place as well.
For further information please contact the reception, please dial: ☎ 0.

BAR:

Cold and hot beverages, alcoholic and non-alcoholic drinks and snacks are available 24 hours a day at our bar and restaurant, on our hotel's lobby floor.

BED LINEN CHANGE:

We change your bed linen every 3 days. If you would like to ask for an extra change, please contact the Reception: ☎ 0.

BED SIZES:

Double beds measure from 160*200 cm, while single beds measure 90*200 cm. For more information about the beds in the rooms and their sizes, please visit our website:
<https://www.hotelambra.hu/home#rooms>.

BATHROBE / SLIPPERS:

Bathrobes and slippers are available upon request at our reception, please dial: ☎ 0.

BATHROOM CHAIR / NON-SLIP BATH MAT:

A chair for the bathroom or a non-slip bath mat is available upon request at our reception, please dial: ☎ 0.

BICYCLE RENTAL:

There is a bicycle rental service available in our hotel. There is different type of bicycles available for rent, even e-bikes. Accessories are provided free of charge: lock, helmet, safety vest, child seat, bungee. Please contact our colleagues at the reception desk if you wish to rent a bike or if you would like to enjoy a guided bicycle tour in Budapest.

BLANKET:

If you wish to have an extra blanket, please contact the Reception in person or on the phone, dial: ☎ 0.

BREAKFAST:

Opening hours are Monday to Sunday from 07:00 a.m. to 10:30 in the Restaurant, which is located on the lobby level. The wait staff will be on hand to answer any questions you may have about your breakfast buffet, or to assist you with your dining experience.

We are happy to prepare a breakfast box for you upon request in case your departure is before 07:00 a.m. The breakfast box shall be ordered the day before your departure, before 13:00. Please call: ☎ 0.

**BUSINESS CORNER:**

You will find our internet corner equipped with tablets in our lobby. Please contact our reception in case you need to use the printer.

CAR RENTAL:

Should you wish to rent a car, we ask you kindly to contact our reception for further information, rental terms and conditions.

CHECK-OUT:

On the day of departure we kindly ask you to vacate your room until 11.00 a.m. If you wish to extend your stay or check out late, please inform the reception desk prior to your original departure date. Extension or late check-out is possible depending on the hotel's occupancy. For availability and prices please contact the Reception: ☎ 0.

CITY MAP:

The map of Budapest and its surroundings is available at our reception free of charge. Our colleagues at the reception desk are happy to help you with directions, information about public transportation or taxi to help you reaching your desired destination.

CLEANING THE ROOM:

Our Housekeeping does the daily cleaning in your room during the afternoon at latest until 15:00. We change your bed linen every 3 days.

In order to protect the environment, towels are also changed twice a week. Should you wish to have your towels changed more frequently please leave them dropped on the bathroom floor. Should you leave your towels hanging in the bathroom, it means you do not wish to have them changed.

After 15:00 please contact the reception staff if you would like to have some fresh paper-, textile- or beauty ware.

COAT- HANGERS:

Coat hangers can be found in your room. Should you require more than the amount provided, please, do not hesitate to contact the reception. Dial: ☎ 0.

COFFEE AND TEA SET:

A coffee and tea set can be found in your room. Our set includes a kettle, a bottle of filtered water, instant coffee and tea bags in different flavours.

COMPLAINTS:

In case of any inconvenience during your stay please contact the Reception in order to solve your problem as soon as possible: ☎ 0.

The customer complaint log book is available at reception.

CREDIT CARDS:

The following credit cards are accepted: American Express, Mastercard, Visa, Maestro. For further information please contact the Reception: ☎ 0.

DEPOSIT:

Our hotel requires the guest's bank card details upon check-in as a guarantee or to pay 150 € as a cash deposit. The cash deposit will be refunded upon check-out, as long as the room has been used for the intended purpose. The credit card guarantee or cash deposit can be used by the hotel for charging any of your used extra services or consumptions.

DOCTOR / DENTIST:

If medical care is required, please contact the Reception: ☎ 0.

**DO NOT DISTURB:**

In case you do not wish to be disturbed, please hang your 'Do not disturb' card on your doorhandle. If phone calls should not be passed to your room, please advise the Reception. It is part of our security policy not to give out any room numbers of our hotel guests.

Please take note that our housekeeping colleagues will also respect the „Do Not Disturb” sign and not going to enter your room for the daily cleaning.

If you would like us to make up your room, please contact our reception until 15:00.

After 15:00 please contact the reception staff if you would like to have some fresh paper-, textile- or beauty ware.

DRINKING WATER:

The tap water is drinkable, secure and healthy in our hotel. Upon arrival, guests are provided with a bottle of filtered water. In addition you can buy bottled water, still and sparkling from the minibar in your room or at the Lobby Bar 24 hours a day.

ELECTRICITY:

All room plugs are 230V. Please contact our Reception: ☎ 0 for adapters, converters (110V) or chargers.

ELECTRIC OUTLETS:

All electric outlets in your room are off when your room key card is not inserted in the control box. Sockets are located at the desk.

ELEVATOR:

Our hotel has an elevator. The instructions for use can be found inside the lift in Hungarian.

EMERGENCY ROUTES AND EXITS:

Please see the instructions displayed on your room door. The fire exit signs are found on each corridor. In case of emergency please contact the Reception: ☎ 0.

ENVELOPE AND STATIONERY:

In case you should need an envelope, writing paper, notepad or pen please contact the Reception. Dial: ☎ 0.

ENVIROMENT PROTECION:

Our hotel supports several environmental initiatives. We are paying great attention also to the reduction of chemicals used, we reduce our water consumption and apply selective waste collection. We would like to draw your kind attention to the fact that the feeling of comfort does not necessarily require exaggerated water and energy consumption. For this reason we kindly ask you to support our efforts. Let us save our environment together!

FIRE EXTINGUISHERS:

Automatic fire alarms and extinguishers are located well marked on each floor. Please read the instructions carefully and locate the emergency exits near to you. In case of fire green lights on the corridors guide you to the exits. Should you see fire, please, immediatly dial extension 0 for the reception. The fire extinguishers and fire alarms are well marked in red. Do not use the elevators in case of fire. The ventillated staircase leads you to the ground floor of the hotel.

FLOWERS:

Please contact the reception, should you need a flower bouquet or a flower vase Dial: ☎ 0.

HOT MEALS:

Our hotel offers the opportunity to order high quality dishes from the a'la carte menu.



You can reach the current menu by scanning the QR code placed on your desk. Or you can have it from our helpful colleagues at the reception desk as well.

The meals of our food selection can be enjoyed in the restaurant or in your room as well.

Our service is available every day from 10:30 to 23:00.

The ordered meals are provided by our external company, due to that the serving time is within 60-75 minutes.

To place your order, please contact our reception staff in person or on the phone.

To reach the reception by telephone, please press the '0' button on the phone.

HOUSEKEEPING:

Our housekeeper colleagues will make the daily cleaning in your room every day the afternoon at latest until 15:00. The beds will be made up, the carpet hoovered, they will empty the bins, clean your room and bathroom.

Please take note that our colleagues respect your personal belongings and valuables: as they are not allowed to touch or remove them for your security, the surfaces and furnitures will not be made up where the valuables are placed (bed, nightstand, desk, closet etc.)

We change your bed linen every 3 days. In order to protect the environment, towels are also changed twice a week. Should you wish to have your towels changed more frequently please leave them dropped on the bathroom floor. Should you leave your towels hanging in the bathroom, it means you do not wish to have them changed yet.

Our housekeepers are pleased to provide extra items on your request: toiletries, slippers, bathrobe, shower cap, shaving kit, extra pillows, bed carpet, sewing kit, envelope, letter paper, etc.

After 15:00 please contact the reception staff if you would like to have some fresh paper-, textile- or beauty ware.

In case you have a request of these items, please call: ☎ 0.

ICE CUBES:

Should you need some ice cubes, our colleagues at the reception desk will be happy to serve you, please contact the reception in person or on the phone. Dial: ☎ 0.

INFORMATION / WIFI:

You can find a QR code in your room on your desk. Please scan it for useful information about our hotel's services.

Brochures and information materials about the city of Budapest and its surroundings are available at our reception.

INTERNET:

Free wireless internet (WiFi) connection is available in all areas of the hotel. The access code is printed on your keycard holder. In case you do not have notebook, our Internet Corner is at your disposal in the Lobby.

IN-ROOM BREAKFAST SERVICE:

Our team is happy to serve your breakfast in your room. To be able to enjoy this service please ask for the breakfast order form in the restaurant or at the reception desk. Please fill out the order form and give it back to our colleagues until 22:00 the previous evening. The chosen meals and drinks will be brought to your room in the chosen time period. The service is available every day between 07:00 and 11:00.

IRON & IRONING BOARD:

If you would like to iron, please contact the Reception and you can receive an ironing board



and an iron any time, please dial the ☎ 0 on your phone or you can pick them up personally at the reception desk.

KEYCARDS:

Please leave your keycards at the reception upon Check-Out. In case you wish to take a keycard as souvenir or if you loose it, you will be charged an extra amount of 3 EUR.

LATE CHECK-OUT:

On the day of departure we kindly ask you to vacate your room until 11.00 a.m. Please inform us one day earlier about your late departure request. The late check-out depends on the occupancy of the hotel. For the availability and price please contact the Reception in person or on the phone, dial: ☎ 0.

LAUNDRY SERVICE:

If you are interested in our laundry service, you can find the Laundry bag in your room, placed in the wardrobe.

The laundry service order form will be provided to you by our colleagues at the reception desk. Please put your laundry into the bag and fill out the order form.

You can give them to our colleagues at the reception desk or dial ☎ 0 to have it picked up from your room.

Laundry which is collected before 9:00 a.m. will be returned on the following workday until 11:00 a.m.

In case you choose Express Cleaning, it will be returned the same day until 19:00 p.m.

Laundry which is collected after 09:00 a.m. will be returned the overnext day until 11:00 a.m.

The laundry service is available on workdays, from Monday to Friday. In case the laundry is registered on Friday before 09:00, it will be returned back only on the next Monday.

Please list the quantity of each article in the 'Piece' column on the order form.

If no itemized list is attached, our count must be accepted.

The hotel does not take any responsibility for any size or colour changes.

LOST AND FOUND:

Lost and found articles, except for perishable items, are documented and kept secure for 12 months. During this time period you have the opportunity to pick them up personally or to organize a delivery service to pick it up and transport them back to you. After 12 months the found items will be destroyed or given to charity organizations. Please take note that the hotel is responsible for items only left in the hotel's central safe at the reception desk.

LUGGAGE ROOM:

Our reception provides complimentary luggage storage services on demand.

Please bring your luggage with you to the hotel's reception desk upon your Check-Out until 11:00 and we will take care of them until you come back to pick them up.

LUGGAGE CARRY SERVICE:

Our reception staff members are ready to help you carry your bags to your room upon arrival or from the room back to the hotel lobby at your departure. For requesting this service please contact the Reception Desk in person or on the phone, dial: ☎ 0.

MAINTENANCE:

Should you find any equipment in your room malfunctioning or to be out of order, please kindly inform the reception as soon as possible. Dial: ☎ 0.

MESSAGE:

Messages will be delivered directly to your room.

MINIBAR:



There is a Minibar in your room at your disposal. For prices please scan the QR code can be seen on the glass door of the fridge. Our housekeeper colleagues will check and fill up your minibar everyday. The consumed products can be paid at reception upon departure. If you require an additional drink, please contact reception by dialling the 0 button on your phone.

MONEY EXCHANGE:

EUR and HUF (hungarian forint) cash payment is accepted in our hotel, however money exchange in the hotel is not possible. The reception may advise you of the nearby banks, exchange offices and their opening hours.

NEWS:

You can keep up to date with the latest news from the TV and from our tablets, which are available in the Lobby for our guests. For the current TV listings, see the "TELEVISION" section.

PARKING / GARAGE:

Limited number of parking places are available in the garage of our hotel therefore a reservation is necessary in advance. Please advise your parking request during your reservation. Parking has an additional fee.

Our underground garage operates with a car elevator, that has a weight limit of 2000 kilogramms, and the dimensions of the car cannot exceed the following limits:

Width: max. 2 meters

Height: max. 2 meters

Length: max. 5,1 meters.

In case any your car's dimensions exceeds the limits, or at the time of your reservation our garage is already fully booked, our colleagues at the reception desk can recommend you a secured parking building a few minutes away from the hotel by walk. The service can be paid in our hotel.

Please note that the parking spaces in front of our hotel building do not belong to Ambra Hotel, therefore we cannot be held responsible for any parking fines or any other damages.

PAYMENT:

We accept Euro and Hungarian Forint for cash payments. For payment by bank card, we accept American Express, Eurocard/Mastercard, Maestro, Visa, Visa Electron.

PETROL STATION:

There are several petrol stations near the centre of the city within 10-15 minutes by car. Please contact the reception for directions. Some petrol station near to the hotel:

MOL:

- 1087 Budapest, Hős str. 9.
- 1082 Budapest, Futó str. 52.
- 1089 Budapest, Golgota square

OMV:

- 1082 Budapest, Baross str. 5.
- 1086 Budapest, Teleki square
- 1087 Budapest, Kerepesi rd 22.
- 1087 Budapest, Könyves Kálmán boulevard 76.

PETS:

Pets are not allowed in our Hotel.

**PHARMACY / MEDICINE:**

The nearest pharmacy is about a 1-minute walk from the hotel. The name and address of the nearest pharmacy open day and night is Teréz Patika, 1067, Budapest, Teréz krt. 41. Please contact our reception for further information. Dial: ☎ 0.

PRINTING, COPYING AND SCANNING:

Please contact our reception in case you wish to print, copy or scan. A printer is also available in the lobby of our hotel for our guests to copy or print securely. Please contact our reception for further information and rates.

PILLOW:

Please contact our reception to have an extra pillow delivered to your room. Dial: ☎ 0.

PILLOW MENU:

Your comfort is the most important for us. In case you wish to make your relaxing stay complete with a special Billerbeck pillow, you can choose among the wide range of pillows offered in our pillow menu and try it for free during your entire stay.

The pillow menu is prepared on the nightstand. Please call our Reception Desk on the phone by dialling ☎ 0 and your choice of pillow will be in your room shortly.

In case you would like to enjoy the comfort of the Billerbeck pillows at home, please contact the reception desk and you can buy the pillow of your choice.

POST OFFICE:

The closest post offices are following:

1051 Budapest, Bajcsy-Zsilinszky út 16., 850 meters away from the hotel,
approx. 12 minutes walking

1074 Budapest, Hársfa utca 47., 750 meters away from the hotel, approx. 10 minutes walking.

If you wish to send mail, please hand it on to the reception and we will handle it for you.

PUBLIC RESTROOM:

Public restroom is available on level -1, opposite the reception. We kindly request that you maintain the cleanliness of the facilities.

RECEPTION:

Our reception team is at your service 24 hours every day of the week in person, via house phone on extension ☎ 0 or online at reservation@hotelambra.hu.

ROOM RESERVATION:

Should you wish to book a room for your upcoming visit, please contact our Reception desk or visit the official website of the Ambra Hotel for the best available rates and discounted package offers: www.hotelambra.hu.

ROOM SERVICE:

In our hotel you can enjoy a room service every day between 07:00 and 23:00. Should you wish to order any drinks or snacks, please select from the options available in the Lobby Bar and contact the Reception.

From 07:00 to 11:00 you can order meals from our breakfast menu, for the details please see the „IN-ROOM BREAKFAST SERVICE” article above in the Directory of Services.

From 10:30 to 23:00 you can order from our a'la carte menu, containing courses of the hungarian and international cuisine. For the details please see the „HOT MEALS” article above in the Directory of Services.

ROOM TO ROOM CALL:

For calling from one room to another please dial the 3 digits of the desired room number. If you wish to be transferred by the reception, please dial: ☎ 0.

SAUNA:

Our hotel is equipped with a finnish sauna, situated on the 1st floor, in front of the elevator. The service is available every day between 09:00 and 22:00.

If you would like to enjoy it please book at our reception desk at least 45 minutes in advance. For prices, terms of use and for booking please contact our helpful colleagues at the reception desk in person or on the phone, please dial: ☎ 0.


SAFE:

We highly recommend you to place your belongings in the safe deposit box available in all rooms. The hotel is not responsible for valuables left in the guest room.



Please empty the safe before departure and leave the door opened.

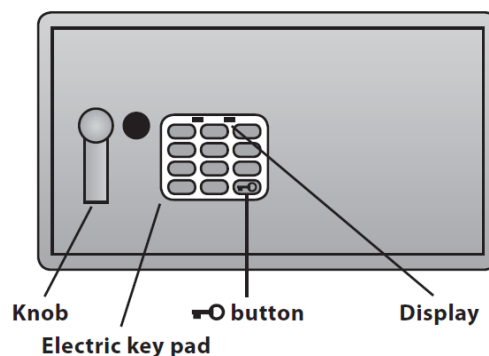
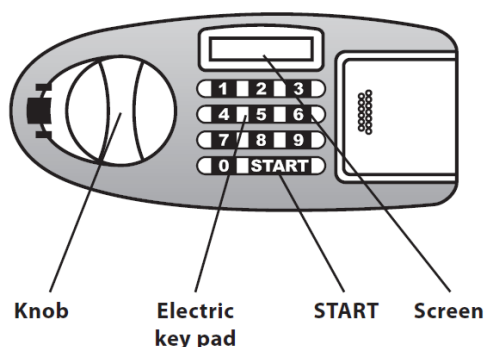
Before using the safe in your room, please take a few minutes to read the following instructions carefully to familiarise yourself with the safety box:

Programming the safe (setting up your code)

1. Choose an individual code that contains 4-8 digits
2. Open the door and locate the Red Button, it is on the backside of the safe's door.
3. Press the Red Button. When pressed, you will hear a „beep”. You have now 5 seconds to tip your chosen code on the front panel and press the „Start” or the  button.
4. Your code is set up now. You can close the safe's door and turn the handle.

Opening the safe

1. Push the „Start” or the  button.
2. Type your previously set up code.
3. Push the „Start” or the  button again.
4. After hearing the „beep” tone, you can turn the handle and open the safe's door



SECURITY INSTRUCTIONS:

Please follow the security instructions for your own safety:

Please always keep your door locked and close the windows as well when leaving your room.

Watch your valuables: leave them in your safe deposit box. The hotel is not responsible for valuables left in the guest room.



In case of emergency, please call the Reception: ☎ 0.

If you hear the fire alarm, leave the hotel immediately. You can find the emergency route displayed at the entrance of your room. In case of fire alarm use the stairs and follow the emergency signs. In case of fire alarm do not use the elevator.

SEWING KIT:

We are happy to provide you with a sewing kit. These amenities are free of charge and are available at the reception desk 24 hours a day. Please call: ☎ 0.

SEWING SERVICE:

In case some of your clothes needs a repair service, please contact our Reception Desk in person or on the phone, dial: ☎ 0.

SHOE POLISHING MACHINE:

The shoe polish machine can be found next to the restrooms on the basement floor. You can also find a shoe shine sponge in your room.

SHOE SHINE SERVICE:

Our hotel offers a shoe shine service. In case you would like your shoes to be polished, please visit our reception desk in person or on the phone, dial: ☎ 0. You will receive a shoe bag from our colleagues, you can put your shoes in and give it back to our Front Desk attendants. Your shoes will be polished and placed back in your room.

SHOPS:

Please contact the reception for the list of shops and opening hours. Please dial ☎ 0.

SIGHTSEEING TOURS:

Budapest and its surroundings offer a wide range of programmes and excursions. Sightseeing tours and guides are available for individual guests and groups as well. Please contact our reception for further information. Please dial ☎ 0.

SMOKING:

According to the Hungarian government restrictions, our hotel is a dedicated non-smoking hotel, such as all the public buildings in Hungary.

The closest designated smoking area is right from the Hotel's main entrance. Please note, if you are smoking in the room or public hotel areas (including balconies) despite the rules, we will charge you 100 EUR. The rule includes the usage of electric cigarettes as well. In case the Fire Alarm turns on, there will be the additional Fee of the Fire Department Budapest charged as well (approx. 1000 EUR).

TABLE RESERVATION:

To reserve a table in a Restaurant, please contact the Reception. Dial: ☎ 0.

TAXI, TRANSFER:

For taxi or transfer services, please contact the Reception. Dial: ☎ 0.

TELEVISION / RADIO:

A wide range of TV and Radio channels are available in your room, please find the best one according to your choice.

You can switch on the TV with the help of the remote control and choose any program from an international selection of channels, which we always adjust to the needs of our guests.

Channel list:

1. BBC World News – English
2. DW English – English

3. TVE International – Spanish
4. Canal 24 Horas – Spanish
5. RAI 1 – Italian
6. RAI 2 – Italian
7. RAI 3– Italian
8. Welt – German
9. SAT 1 – German
10. Pro 7 – German
11. SAT 1 Gold – German
12. Pro 7 MAXX – German
13. Eurosport Deutschland – German
14. VOX – German
15. Kabel Eins – German
16. Spektrum Home - Hungarian
17. M1 HD – Hungarian
18. M4 Sport – Hungarian
19. Duna HD – Hungarian
20. Duna World – Hungarian
21. RTL Klub – Hungarian
22. TV2 – Hungarian
23. Rai Radio Tutta Italia – Italian
24. Petőfi radio – *Hungarian*
25. Bartók radio – *Hungarian*
26. Kossuth radio – *Hungarian*

You can use any applications from your phone using screen mirroring on our smart TV-s.

TELEPHONE:

Our telephone system enables you to dial directly the following extensions within the hotel and to make local, national and international calls. Your telephone calls will be automatically registered and their charges will be added to your account. The Reception will be glad to assist you with further information.

Reception, Concierge:	☎ 0
Wake-up Call:	☎ 0
Room to room:	☎ Room Number
Emergency	☎ 112

Local Call:
9 + 061 + Phone number

National Call:
9 + 06 + City Code + Phone number

International Call:
9 + 00 + Country Code + City Code + Phone number

Minor waiting time is expected before being connected. In case of not being connected even after a certain waiting time, please try to dial the number again.



TARIFFS:

The rates of the phone calls are automatically charged to your room bill. In case of dialling toll free numbers, we charge a base connection fee.

The charge per unit is:

Local calls: 100 HUF/ Minute (0,4 EUR/ min)

National calls: 200 HUF/ Minute (0,8 EUR/ min)

International calls: 500 HUF/ Minute (2 EUR/ min)

Argentina	54	Italy	39
Australia	61	Japan	81
Austria	43	Latvia	371
Belgium	32	Lithuania	370
Bosnia-Herzegovina	387	Luxemburg	352
Brazil	55	Macedonia	389
Bulgaria	359	Netherlands	31
Canada	1	Norway	47
China	86	Poland	48
Croatia	385	Portugal	351
Cyprus	357	Romania	40
Czech Republic	420	Russia	7
Denmark	45	Serbia	381
Egypt	20	Slovakia	421
Estonia	372	Slovenia	386
Finland	358	Spain	34
France	33	Sweden	46
Germany	49	Switzerland	41
Greece	30	Turkey	90
Iceland	354	Ukraine	380
Ireland	353	United Kingdom	44
Israel	972	United States of America	1

TIME ZONE:

The local time in Hungary is based on the Central European time (Greenwich Mean Time +1 hour). To find out the exact time, please contact our reception. Dial: ☎ 0.

TOILETRIES:

We are happy to provide you with a dental set, ladies set, sewing kit or a shaving set. These amenities are free of charge and are available at the reception desk 24 hours a day or if you wish please call the Reception: ☎ 0.

TOWEL CHANGE:

We change them upon request due to environmental protection. If you would like to have new towels, please drop them on the floor of your bathroom, or please contact the Reception: ☎ 0.

TIPPING:

The service charges in Hungary are not always included in the prices of the hotels and restaurants – unless otherwise indicated. Should you feel that you received a very good service, of course a tip is always welcome. As a general idea 10% to 15% of the total price is recommended.

UMBRELLA:

You have the possibility to rent an umbrella for free of charge. Deposit is required for this



service. For more information and for picking up an umbrella, please contact the Reception: ☎0.

VASE:

Please contact the reception, should you require a flower vase. Dial: ☎ 0.

VISITORS:

Visitors should be reported at the Reception. Only registered hotel guests can stay in the rooms after 10:00 p.m.

WAKE-UP SERVICE:

Please kindly advise our reception about the time you wish to have the wake up call, dial ☎ 0.

WINDOWS:

The window in your room can be opened only at the top, in tilt position due to security reasons. For ventilating the room you can use the Air-Condition system. For the instruction manual please see the „AIR CONDITIONING / HEATING” article above in the Directory of Services.